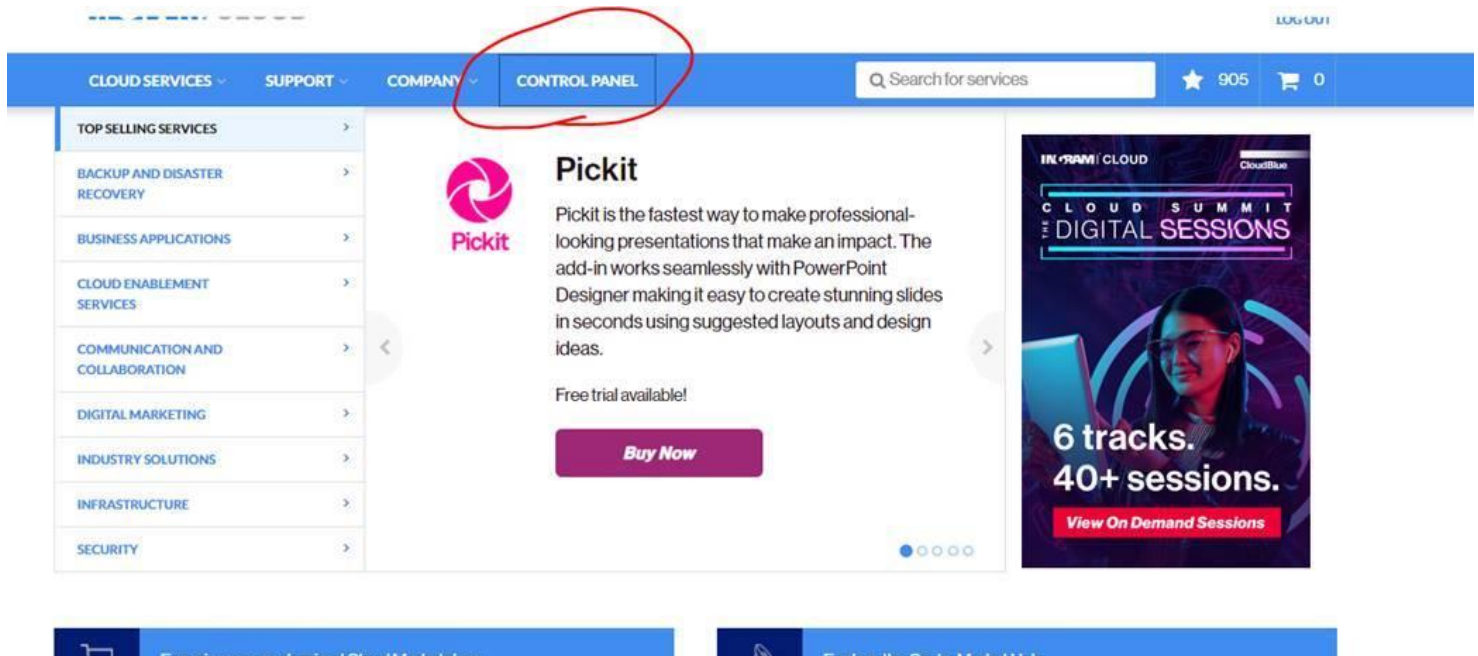
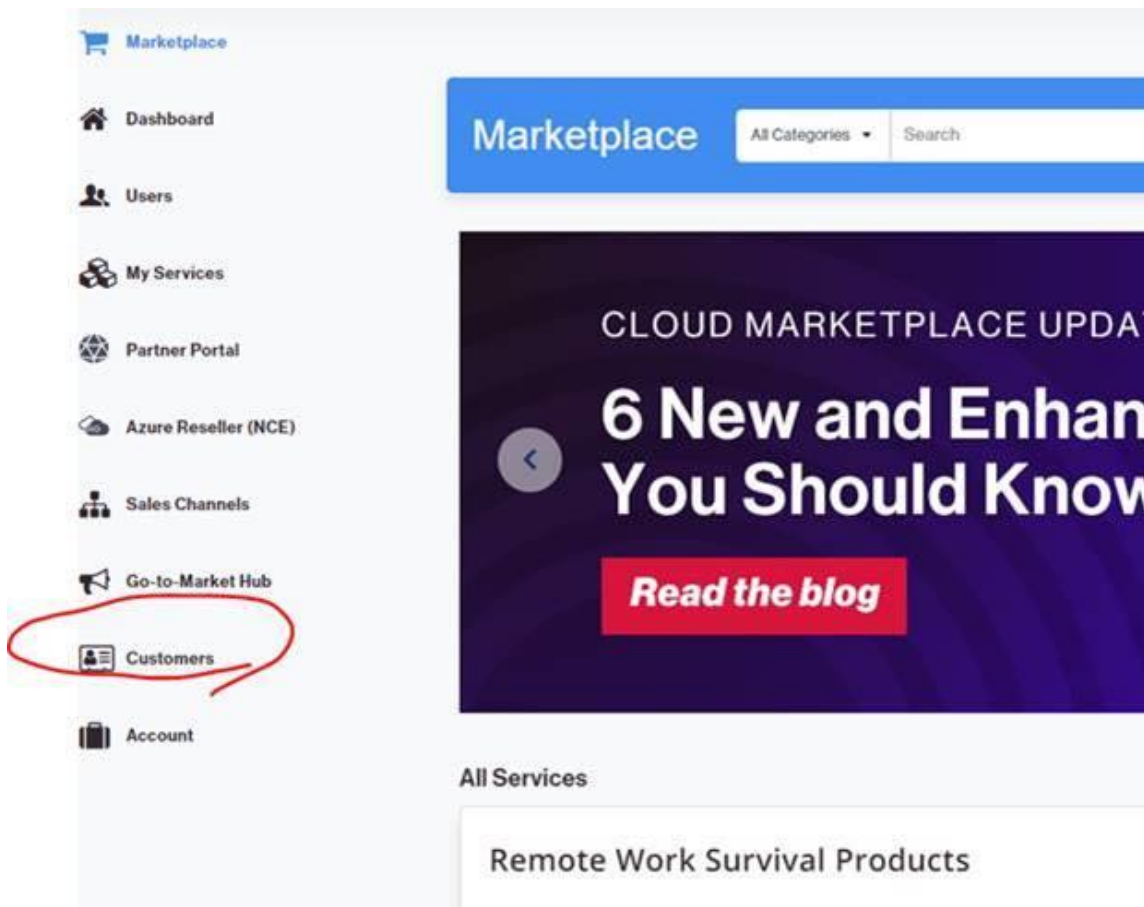


HOW TO CANCEL YOUR SUBSCRIPTION:

Log into the Marketplace at us.cloud.im and Click Control Panel :



Click on Customers:



Then click on Subscriptions -> Click subscription you want to cancel (**DON'T** click change, just click on the subscription it will be highlighted)

Customer	Subscription	Status	Action
ABC Petshop 1000200193	Microsoft 365 Apps for Enterprise (Monthly Pre-Paid) 1383718	Active Auto-Renews on Jun 15, 2021	CHANGE
For Avepoint Demo Only (do not cancel O365 subscription)	Office 365 Business Premium (Monthly Pre-Paid) 1348639	Active Auto-Renews on Feb 3, 2022	CHANGE
Freds Test 1000190276	W Serv CAL - 1U CAL - 3 Yr (Soft Sub Pre-Paid) 1337856	Active Auto-Renews on Jan 5, 2023	CHANGE
Freds Test 1000190276	W Serv Std - 8 Core Lic Pack - 1 Yr (Soft Sub Pre-Paid) 1337856	Active Auto-Renews on Jan 5, 2021	CHANGE
Freds Test 1000190276	SQL Serv Std - 2 Core Lic Pack - 1 yr (Soft Sub Pre-Paid) 1337854	Active Auto-Renews on Jan 5, 2021	CHANGE
Ingram 1000132074	Exchange Online Kiosk (Monthly Pre-Paid) 1373561	Active Auto-Renews on May 5, 2021	CHANGE
IngramTestUSGS 1000190065	Cloud Identity Free 1348130	Active Auto-Renews on Feb 18, 2021	CHANGE
mdunkleexample 1000145806	TeamViewer Business 1366387	Active Auto-Renews on Jul 3, 2021	CHANGE

Top right next to Change will be three dots, click that and hit cancel.

Subscription Details ACTIVE

Revenue per month: **\$12.00**
Margin: **8.33%**
Costs per month: **\$11.00**

Prepaid, billed **per month**, next billing date is **Sep 16, 2020**
Started on **Jun 17, 2020** renews on **Jun 15, 2021**

Customer
ABC Petshop
1000200193
End-Customer
[LOG IN AS CUSTOMER](#)

Includes ADJUST PRICES

Plan & Options	Reconciliation ID	Included	Additional	Customer Price	Margin	Cost	Total
Microsoft 365 Apps for Enterprise (Monthly Pre-Paid)							
Microsoft 365 Apps for Enterprise ba67714c-100c-41f1-b12d-1c5ab633a665	3875a900-a800-4c24-91f3-4da877376a42	0 User(s)	+ 1 User(s)	\$12.00 /User per 1 month(s)	8.33%	\$11.00 /User per 1 month(s)	\$11.00

Once you click the three dots, the below menu pops up which allows you to cancel:

